



210 Perry Highway  
Pittsburgh, Pennsylvania 15229

Administrative  
(412) 931-3292

Customer Service  
(412) 931-3500  
(412) 364-1257

Customer Information  
www.westviewwater.org

**Please Note: ALCOSAN will remain on a quarterly billing cycle; your Emsworth sewage bill will also remain quarterly.**

May 1, 2018

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Dear Valued Customer,

West View Water Authority will be transitioning from **quarterly billing** to **monthly billing during July 2018**.

A few reasons why West View Water Authority is changing the billing frequency:

- Allows customers to budget more efficiently.
- Provides customers with more timely information about their water usage.
- Enables customers to track and reduce usage, especially during the summer months.
- Allows for early detection and prompt repair of plumbing leaks, reducing the possibility of a high water bill.
- Monthly billing is standard with most utilities.

The water billing for your account will continue, as normal, through your May quarterly billing. Please continue with normal payments. In July 2018, a partial two month billing for May and June will occur. Starting in August 2018, billing will occur monthly for your West View Water Authority account.

If you have any questions regarding these billing changes, please contact our customer service department during normal business hours.

Sincerely,

West View Water Authority  
Customer Service